GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2973
ANSWERED ON:02.08.2017
Survey of Passengers in Chennai Trains
Kamaraaj Dr. K.

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways has conducted any survey to find out the number of passengers commuting daily in the Chennai local trains/sub-urban trains and if so, the details thereof;

(b) whether there has been any complaint regarding the inadequate facilities available to the local passengers using sub-urban trains;

(c) if so, the details thereof and the response of the Railways thereto; and

(d) the steps taken by the Railways to modernize the urban local railway systems in the country including Chennai Sub-Urban?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)
(a) to (d): A Statement is laid on the Table of the House.
*****

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO.2973 BY DR. K. KAMARAJ TO BE ANSWERED IN LOK SABHA ON 02.08.2017 REGARDING SURVEY OF PASSENGERS IN CHENNAI TRAINS

(a): Analysis of passenger traffic on Indian Railways is done on regular basis. During Financial Year 2017-18 (upto June, 2017), on an average, about 1.05 million passengers travelled daily on suburban section of Southern Railway. However, a survey was conducted by Chennai Division in August 2016 to assess the need for running suburban trains across the different suburban train sectors. Based on the survey of passenger demand, 59 cross sectoral services from Arakkonam section to Velacherry section and Gummidipoondi to Velacherry section were introduced in 2016-17.

(b) & (c): Complaints regarding inadequate facilities are appropriately addressed and the following facilities have been provided:
i. Global Positioning System (GPS) based Passenger Information System with visual and audio announcement has been provided in 60 rakes out of 73 rakes plying in Chennai suburban thereby providing passengers with advance information regarding the stations arriving next and other security/safety related information.

ii. Augmentation of coaches by suburban trains in Chennai- Tiruvallur section. Work has been taken up for extension of platforms to handle 12 car rakes so that Electric Multiple Unit (EMU) running in this section can be augmented from 9 car rakes to 12 car rakes.

iii. Unreserved ticketing through mobile phone has been introduced in the entire suburban section of Chennai Division.

iv. Automatic Ticket Vending Machines/Coin based Ticketing Vending Machines have been provided in 41 stations to reduce waiting time in buying a ticket.

(d): Modernisation of Indian Railways including suburban section of Chennai is a continuous process. 203 EMU rakes with state of the art 3-phase Insulated Gate Bipolar Transistors (IGBT) based propulsion system with GPS based passenger information system have already been manufactured and introduced in Mumbai suburban area of Western and Central Railways.

Following steps have been taken to modernize the Chennai local railway system:-
i. Augmentation of capacity of first class coaches with suitable modifications.

ii. Work has been taken up for provision of dedicated third line between Tambaram and Chengalpattu.

iii. Work has been taken up for provision of quadruple lines from Chennai Beach to Tiruvottiyur.
*****